



Vauxhall Connect

Activation Guide

Introducing Vauxhall Connect

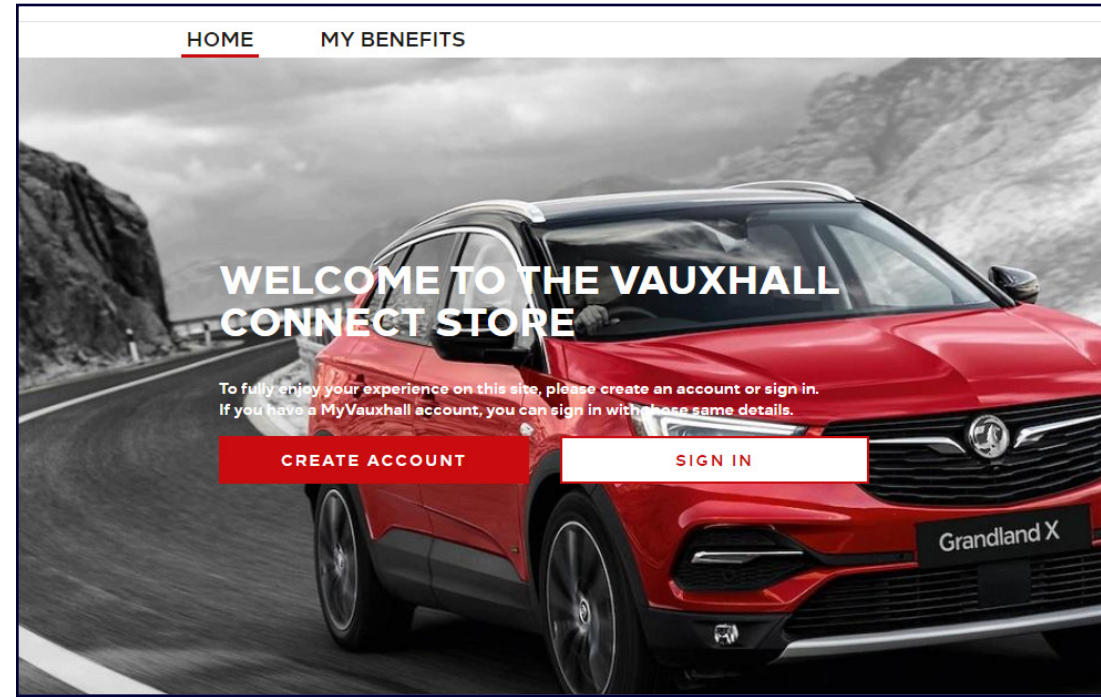
Vauxhall Connect is the new way to stay connected whilst on the road. Smart technology systems helping to keep you safe, following the most efficient route and up-to-date with the condition of your Vauxhall.

Read on for an introductory guide to getting started with Vauxhall Connect – including how to:

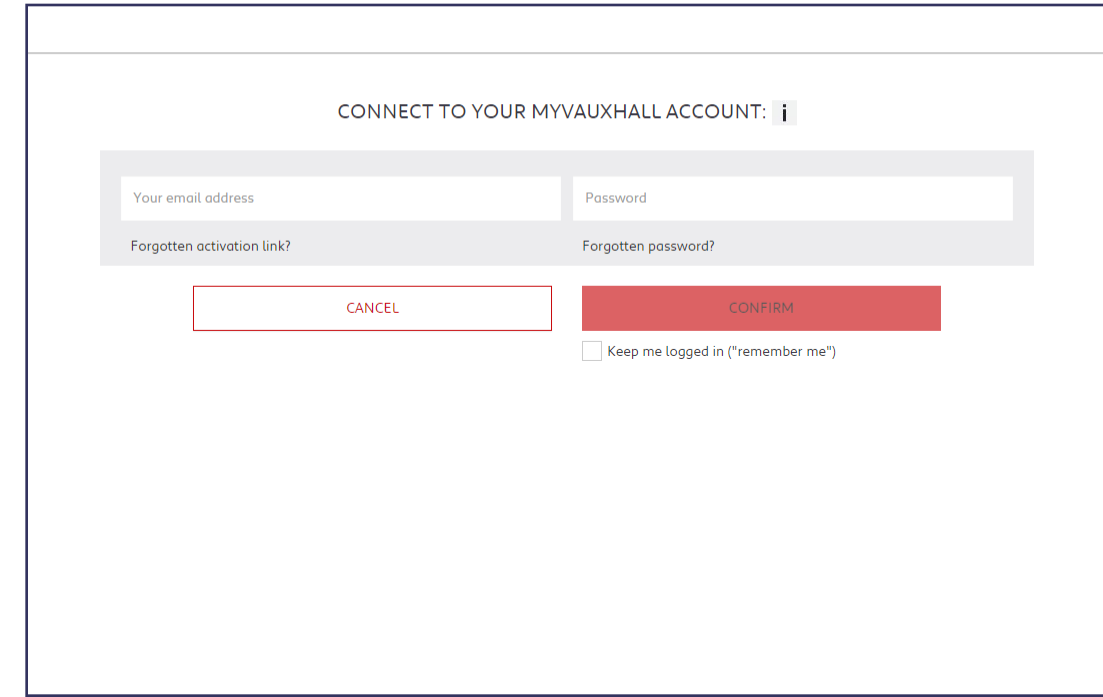
- Sign in and create a MyVauxhall account
- Add your vehicle to an account
- Activate a free service
- Purchase a service



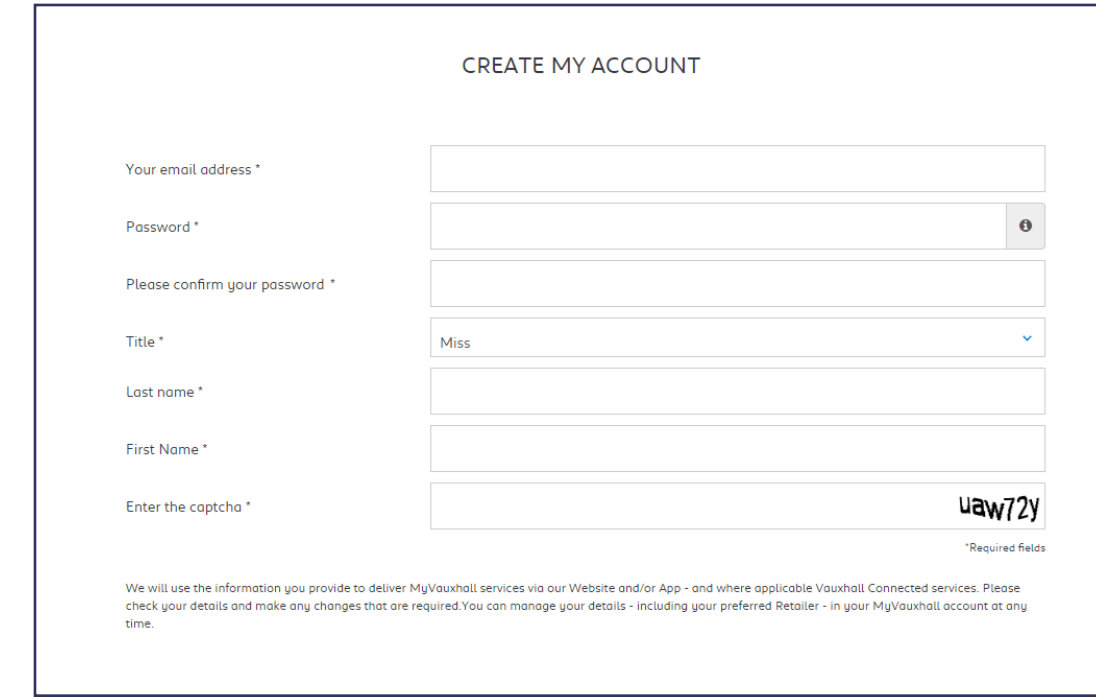
Sign in/create account



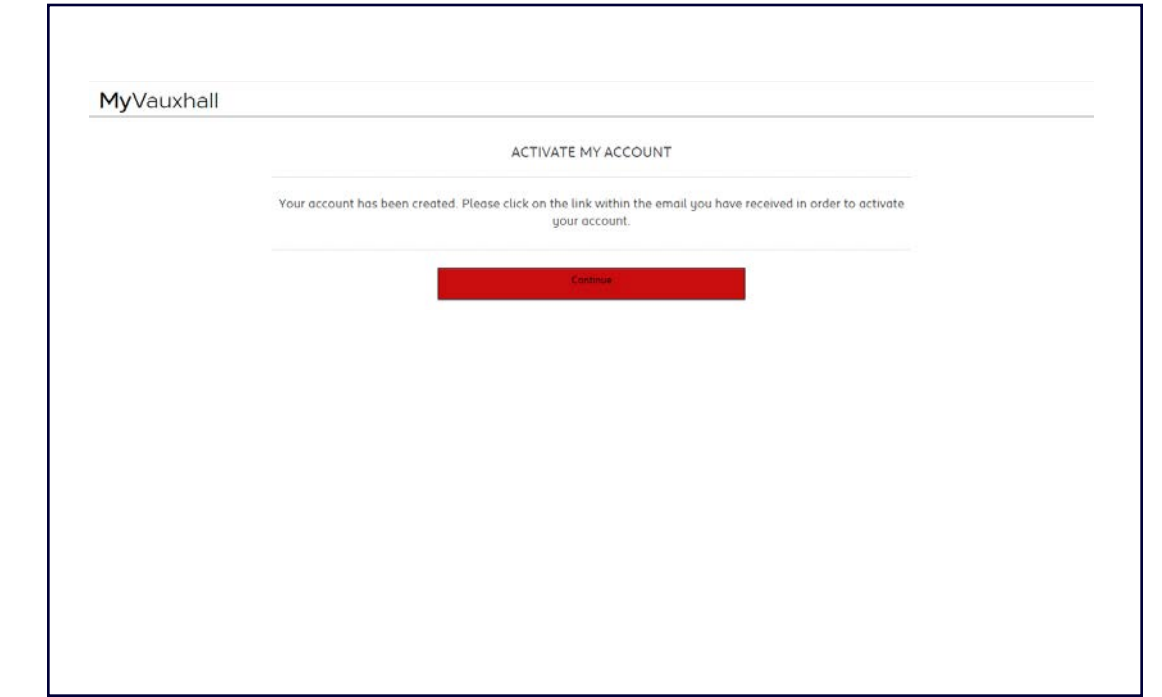
- 1 Vauxhall Connect Store**
 - Navigate to connect.vauxhall.co.uk
 - If you already have an account for Vauxhall Connect Store or MyVauxhall (Web or App), click on **Sign In** (see 2 a) or
 - If you do not have an account yet, click on **Create Account** (see 2 b)



- 2a Sign in**
 - Enter your login information
 - You can use the login details for the MyVauxhall App, Website or Vauxhall Connect Store
 - Click on **Confirm**



- 2b Create an account**
 - Enter the required information and set your password
 - If you would like to receive offers by email please tick the email box – and choose any other methods you are happy for us to use
 - Click on **Activate**

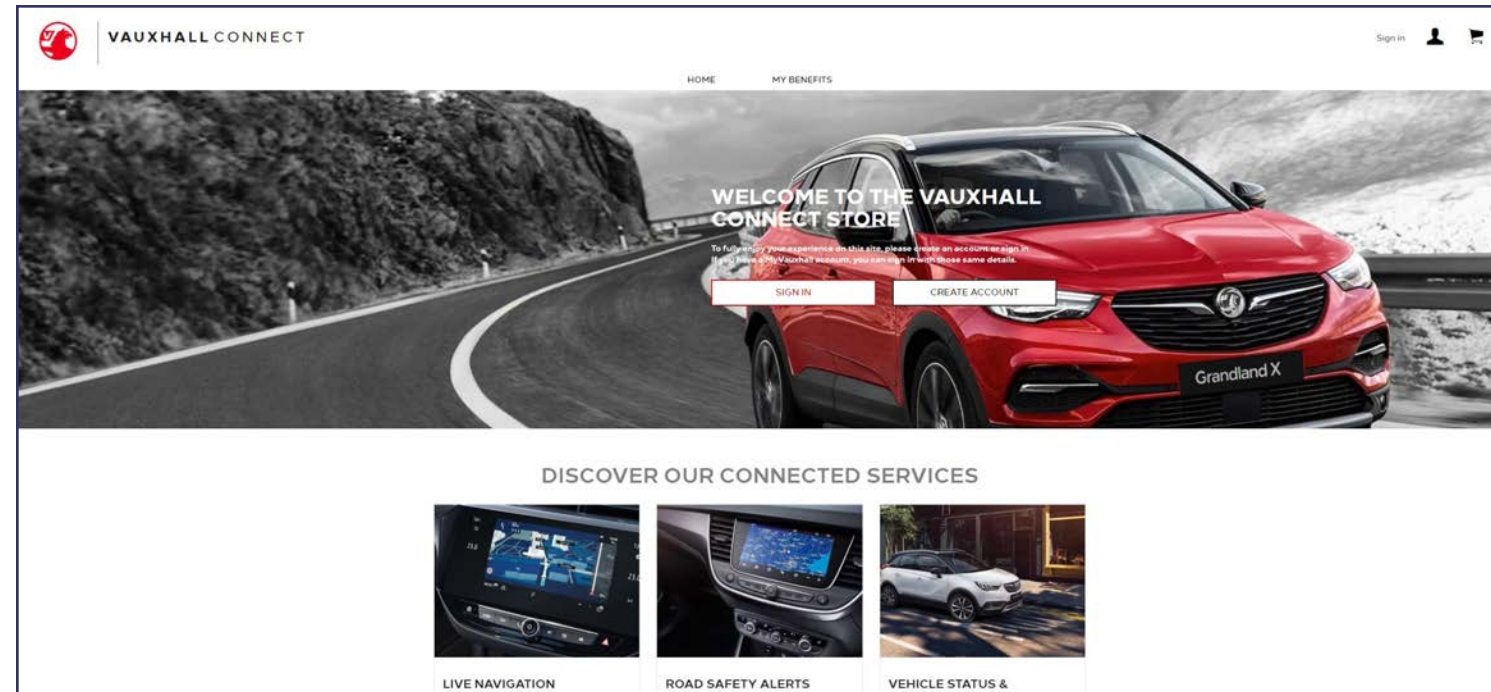


- 3 Create an account**

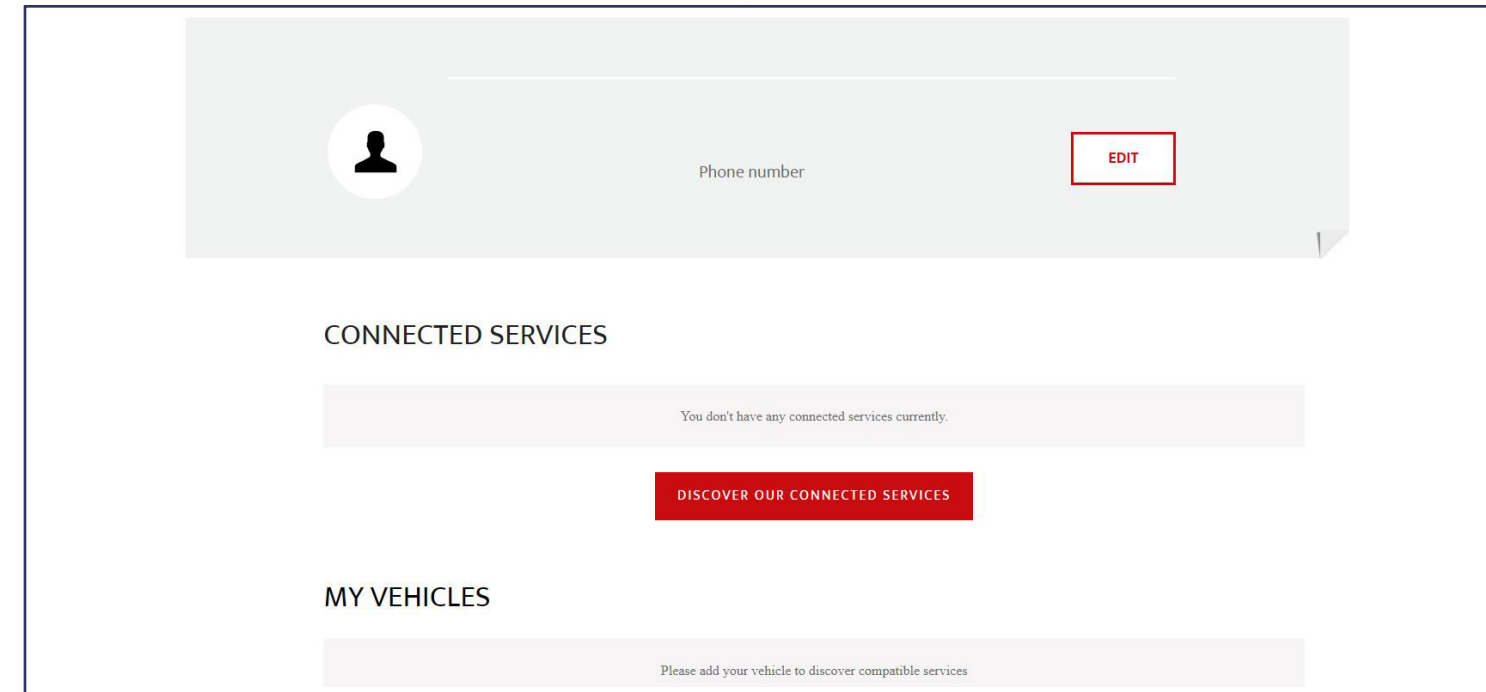
A new page will show confirming your account has been created.

 - You will shortly receive an email – click on the link in the email to activate your account
 - Click on **Continue**

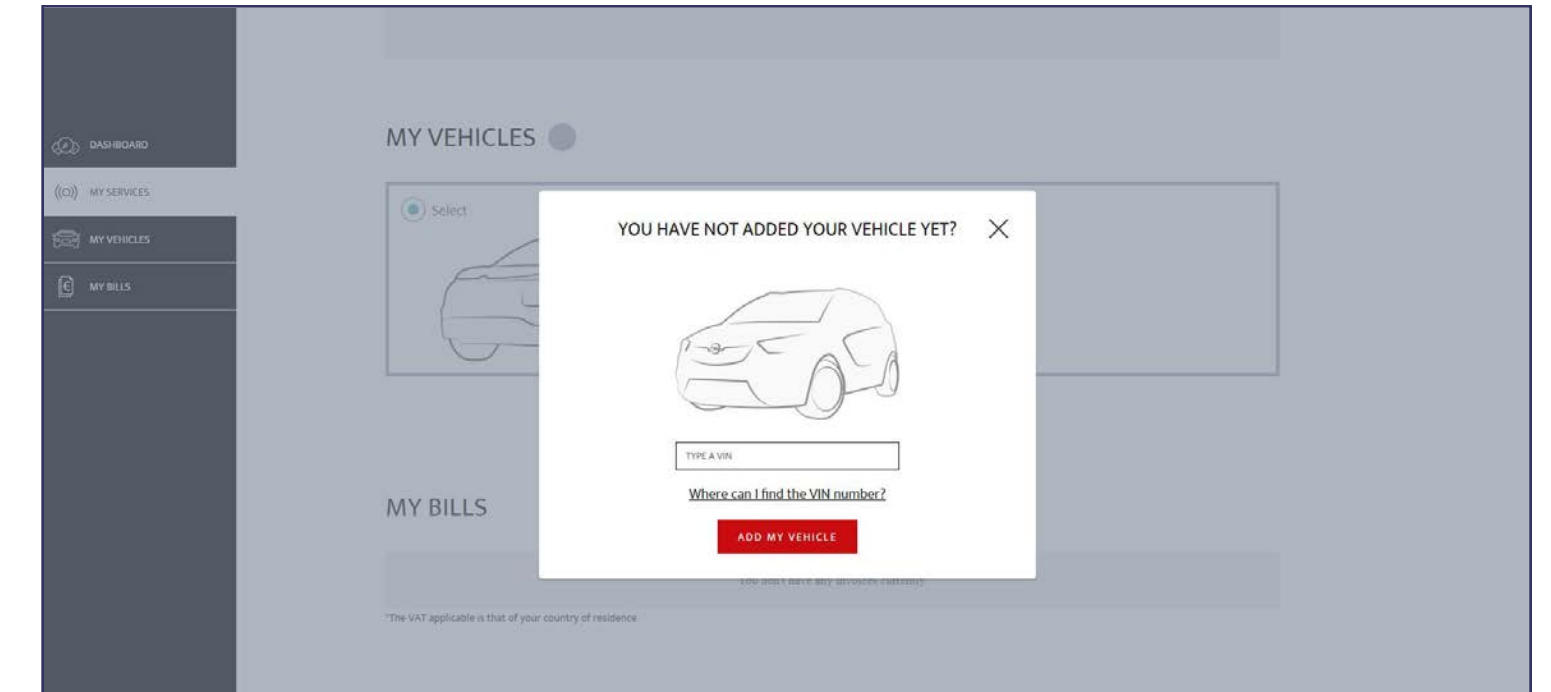
Add a vehicle



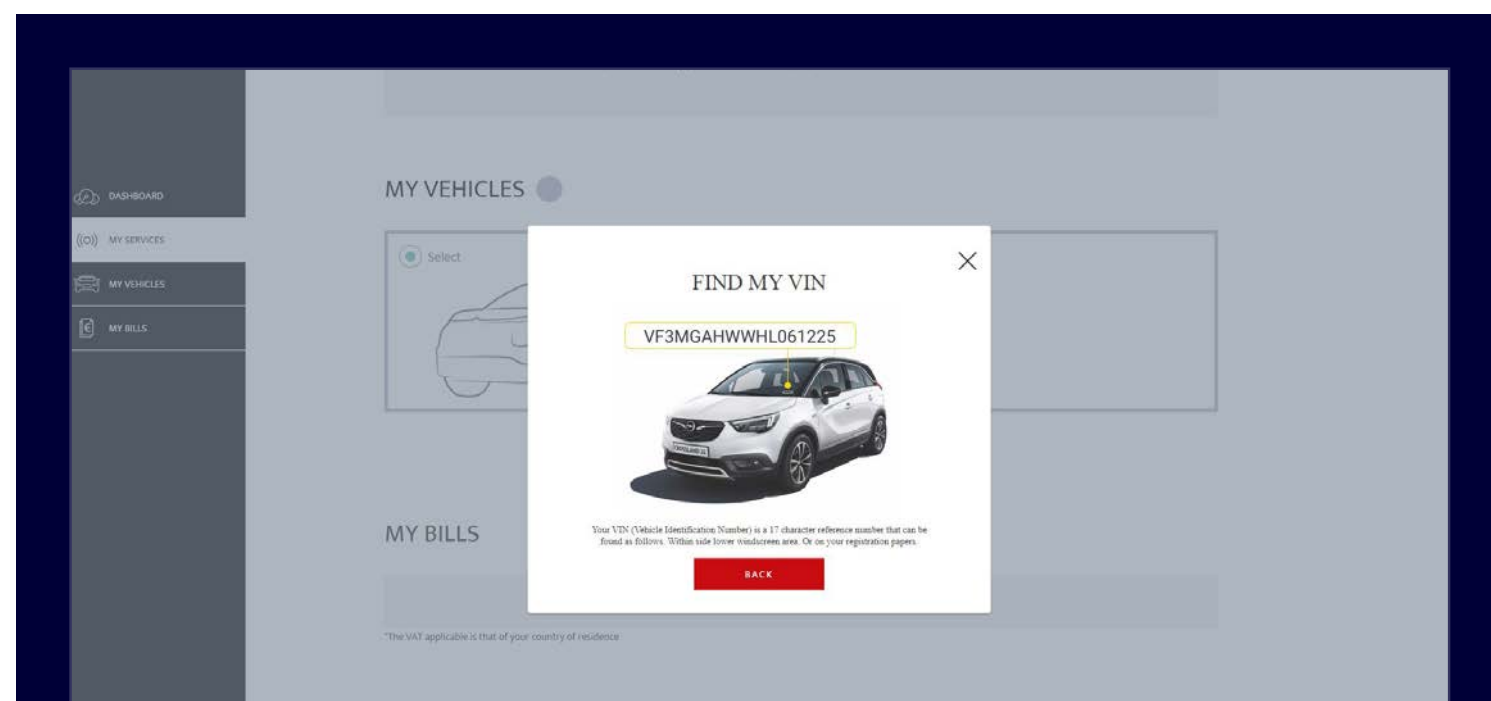
- 1 Vauxhall Connect Store**
- Go to your account page by clicking on the person icon in the upper right corner



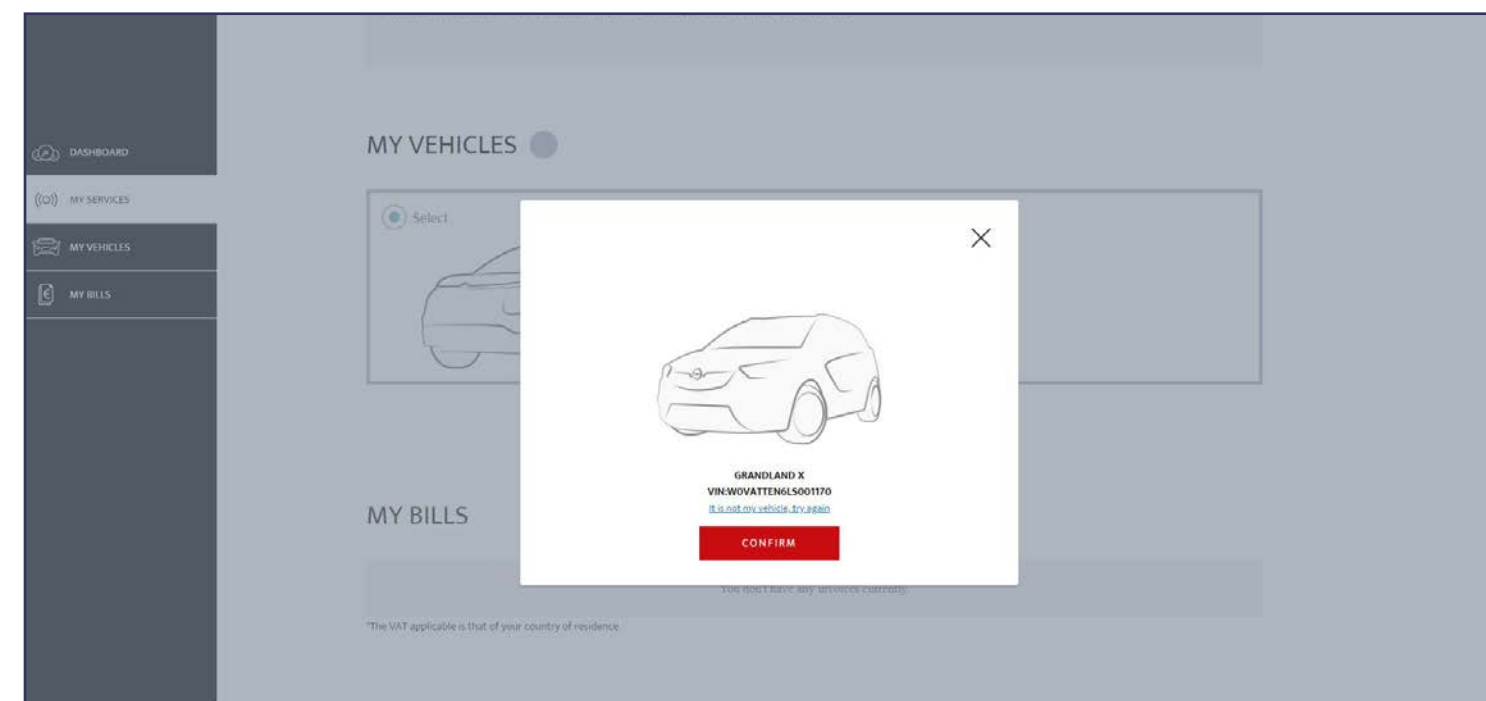
- 2 My vehicles**
- Select **My vehicles** from the menu on the left
 - Click on **Add a vehicle**



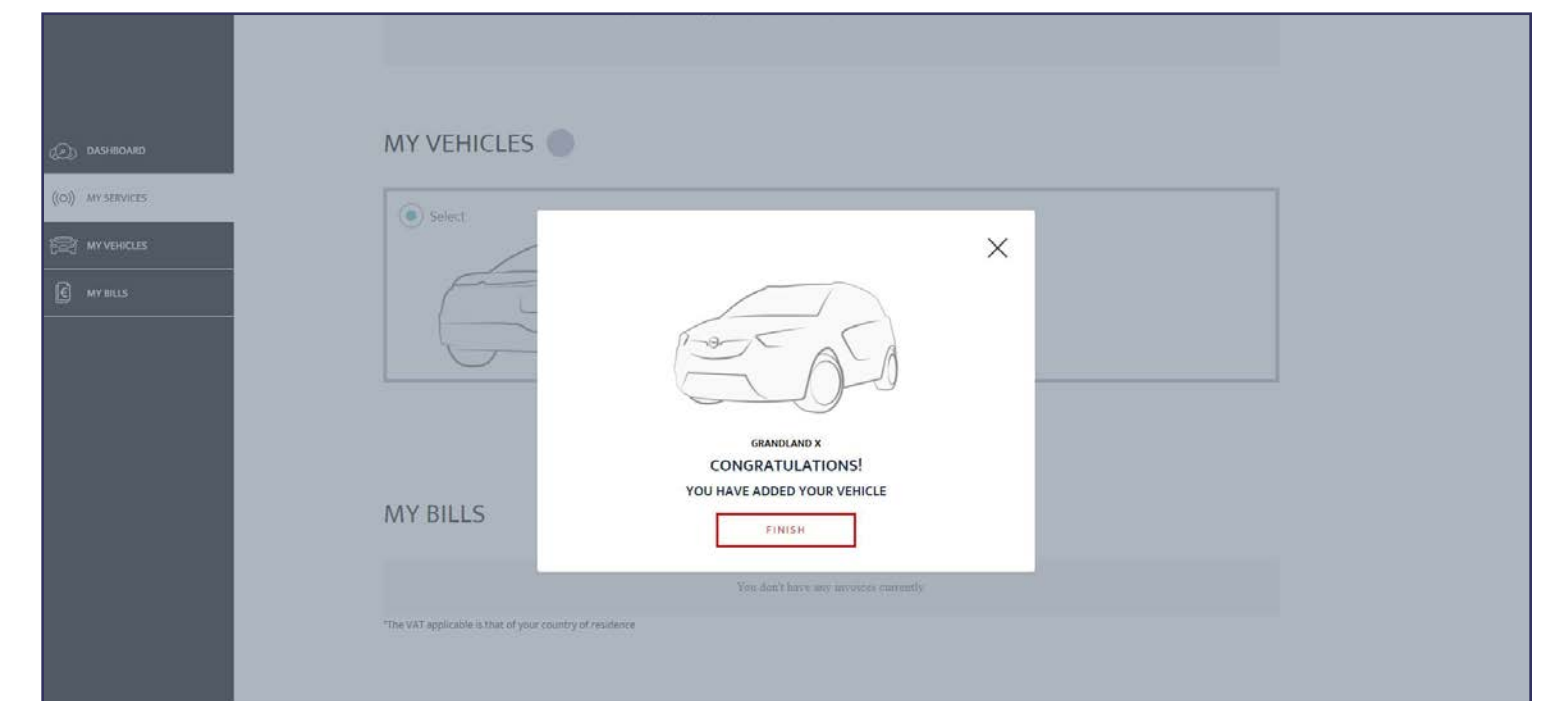
- 3 Enter VIN**
- Type in your VIN (Vehicle Identification Number)
 - Click on **Add my vehicle**



- Where to find the VIN**
- Click on **Where can I find the VIN?** (You may also find the VIN on your registration documents)
 - Be sure to enter all 17 digits and be careful not to mix up 0 with o – only zeros are used

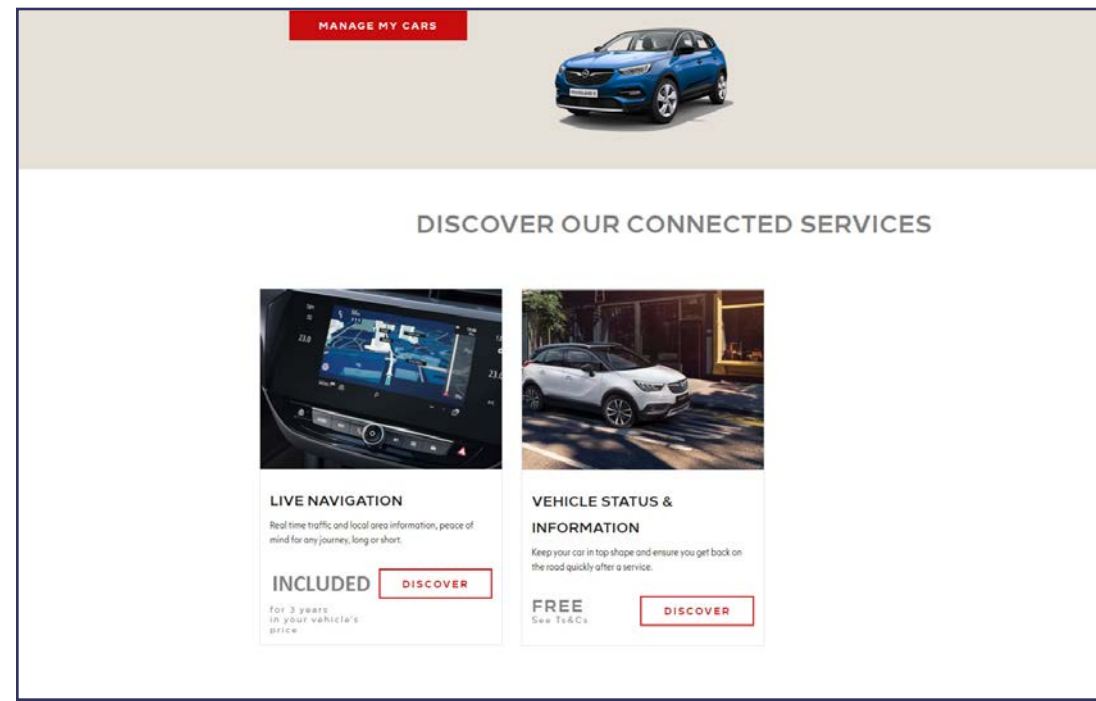


- 4 Confirm VIN**
- Check and confirm that the correct VIN is shown

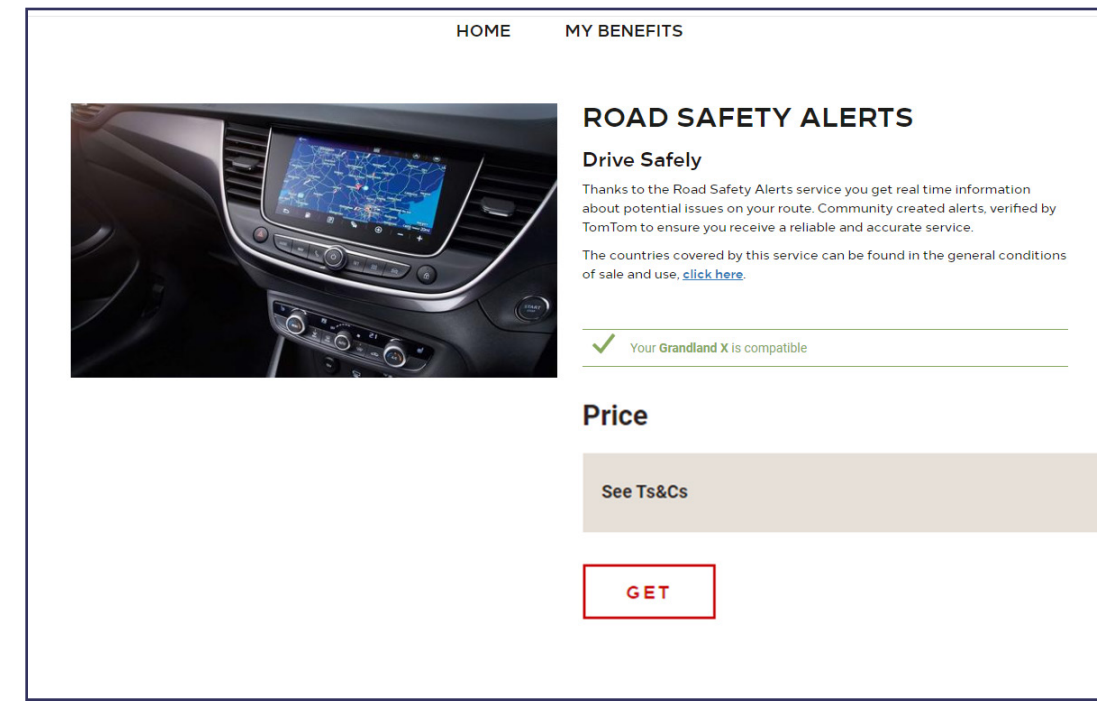


- 5 Vehicle successfully added**

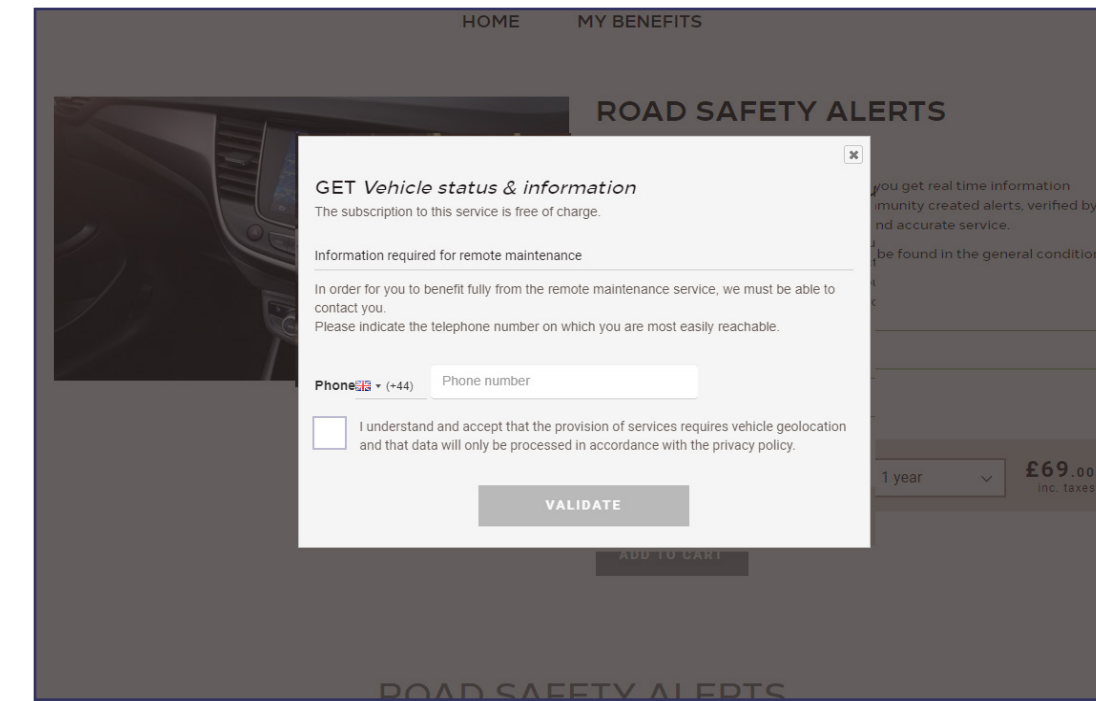
Activate a free service



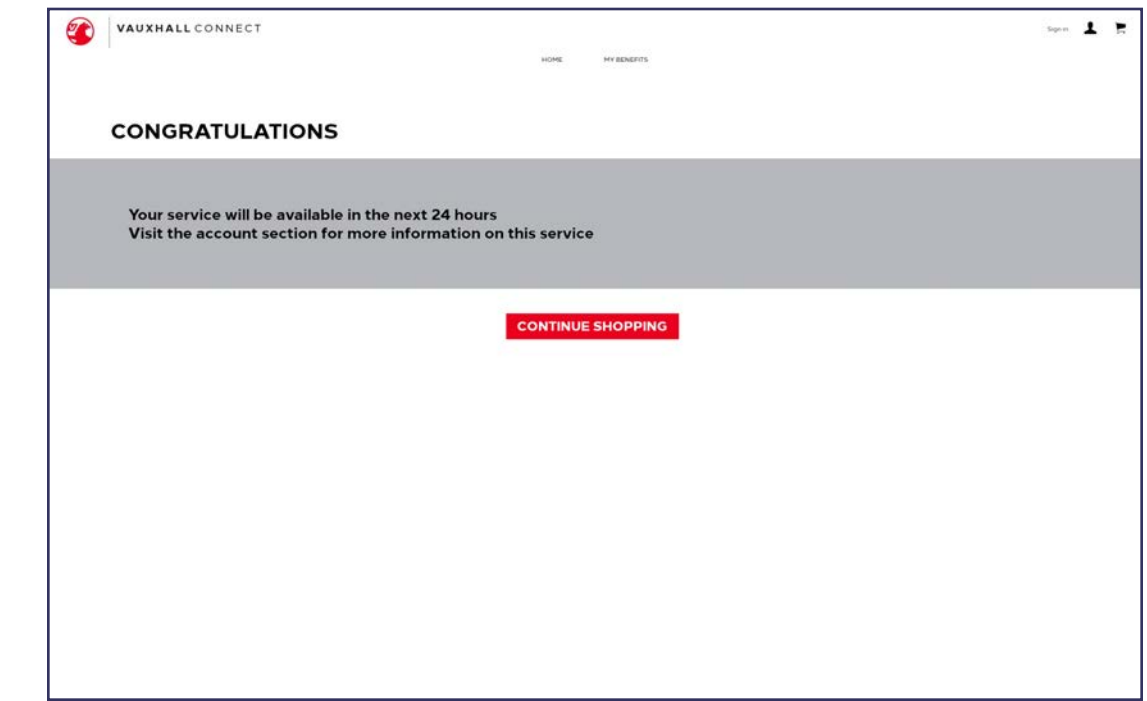
- 1 Vauxhall Connect Store**
 - Choose a service on the homepage and click on **Discover** to find out more



- 2 Activate**
 - A green message confirms your car's compatibility.
 - Click on **Add to cart**

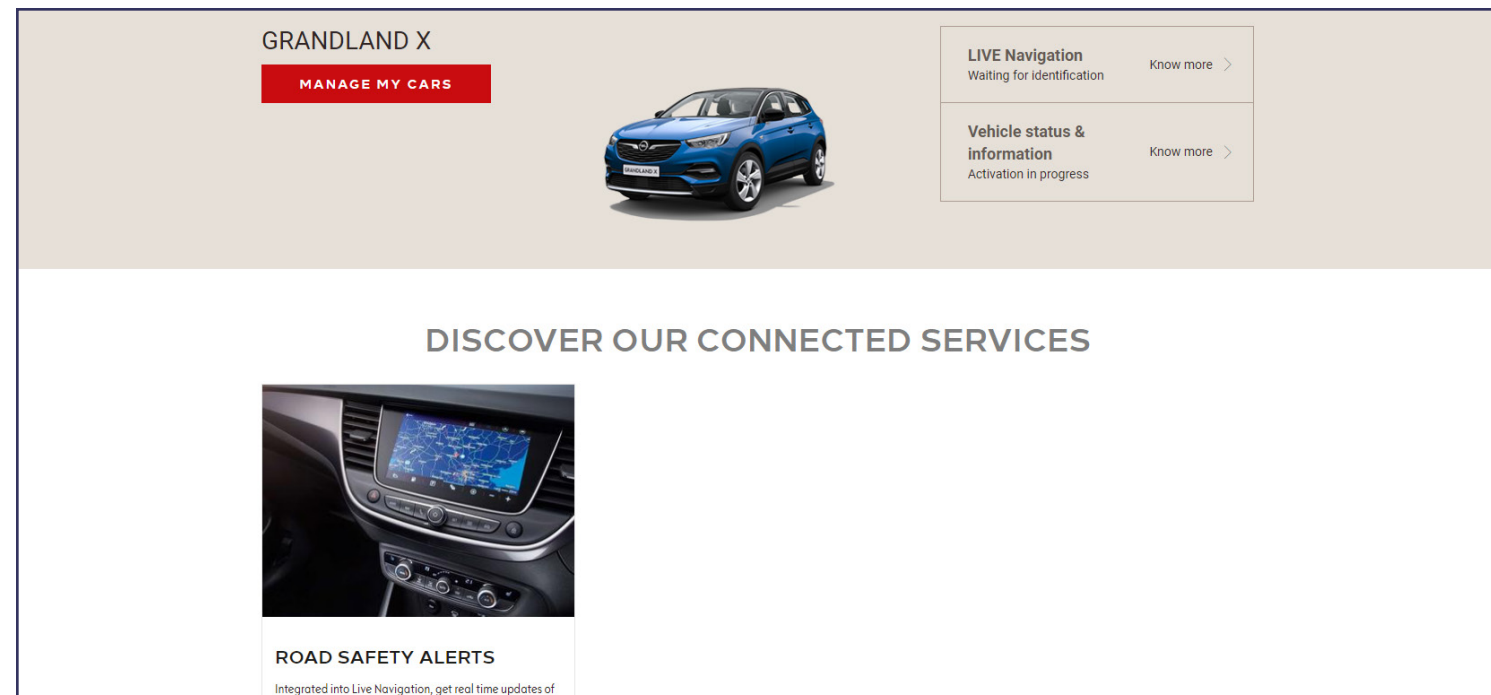


- 3 Check and confirm**
 - Enter your phone number if necessary
 - Read and accept the conditions (T&C, geolocation & privacy policy)
 - Click on **Confirm**

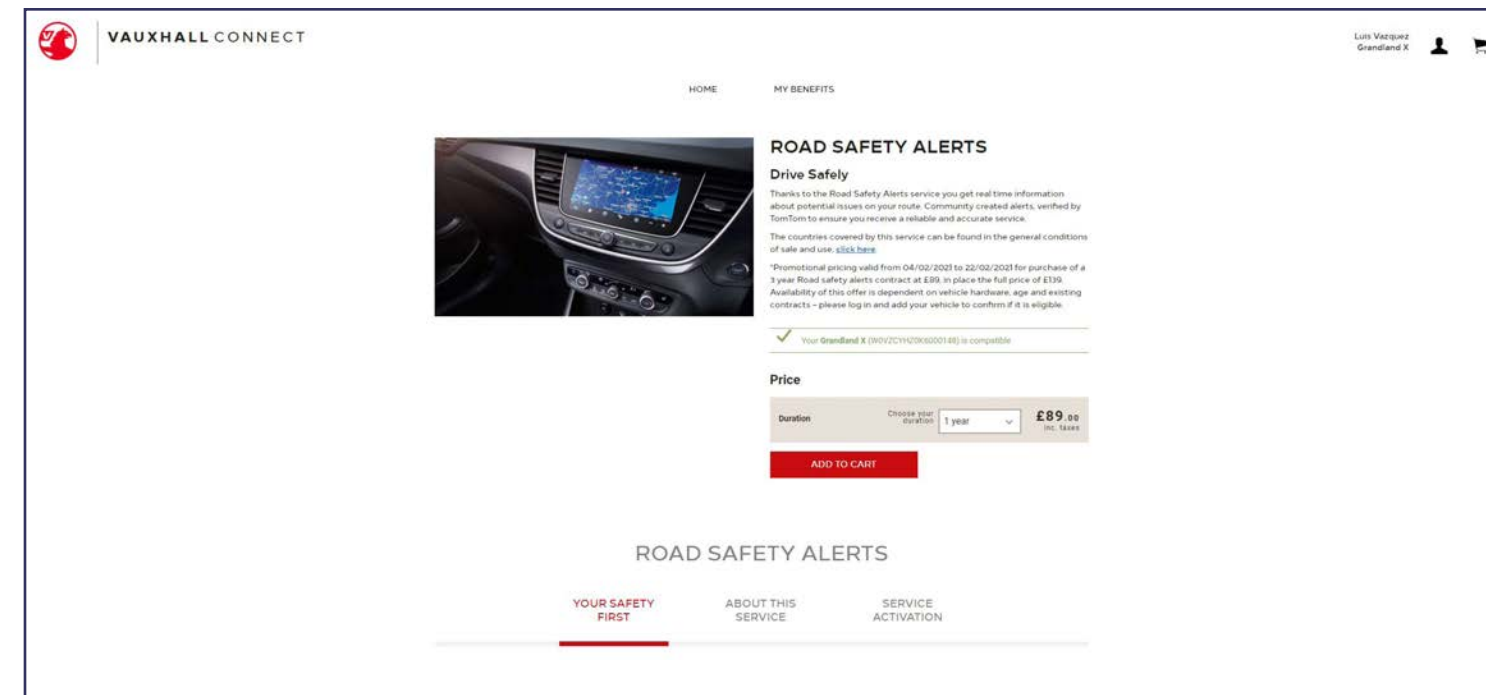


- 4 Service successfully activated**
 - You'll be notified if additional action is required.
 - The activated service is now listed under **My Services**.
 - Click on **Continue** or on the Vauxhall logo to get back to the homescreen

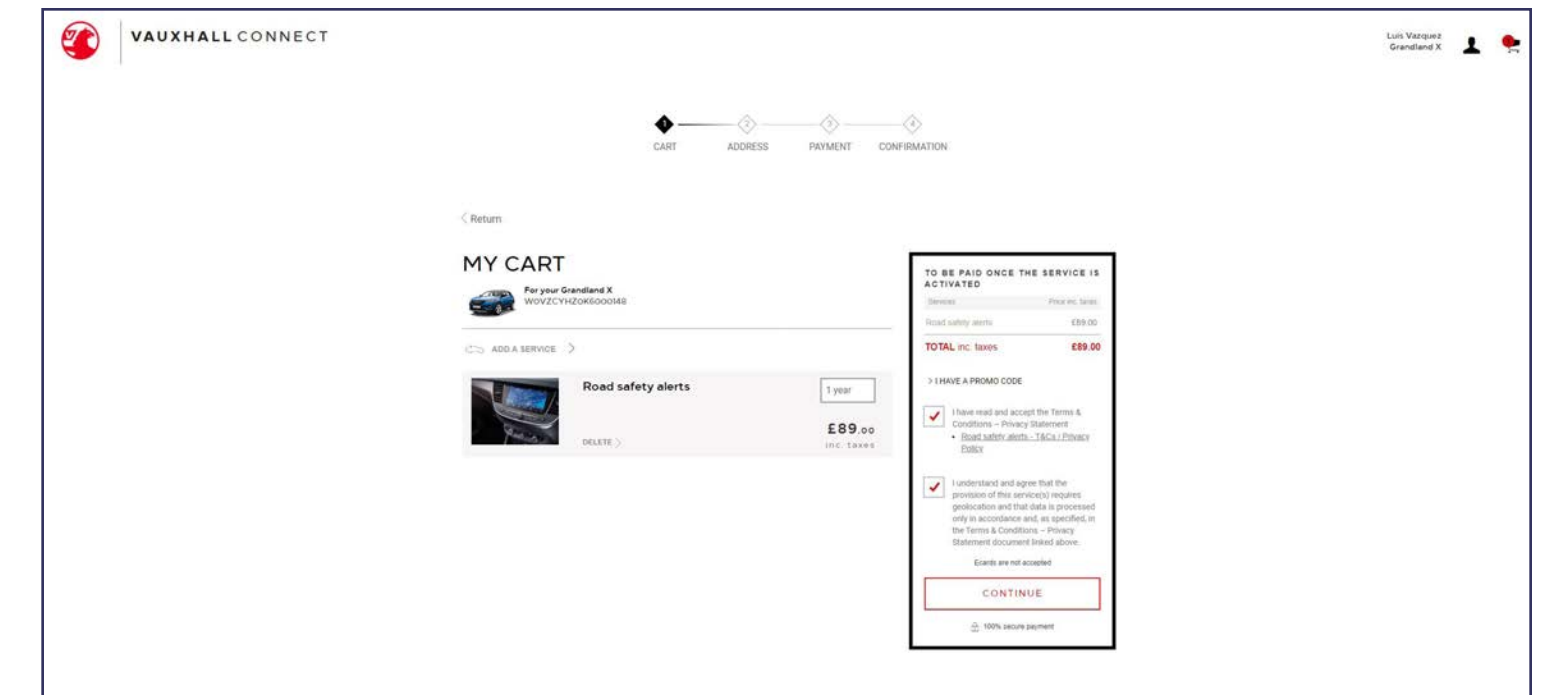
Purchase a service



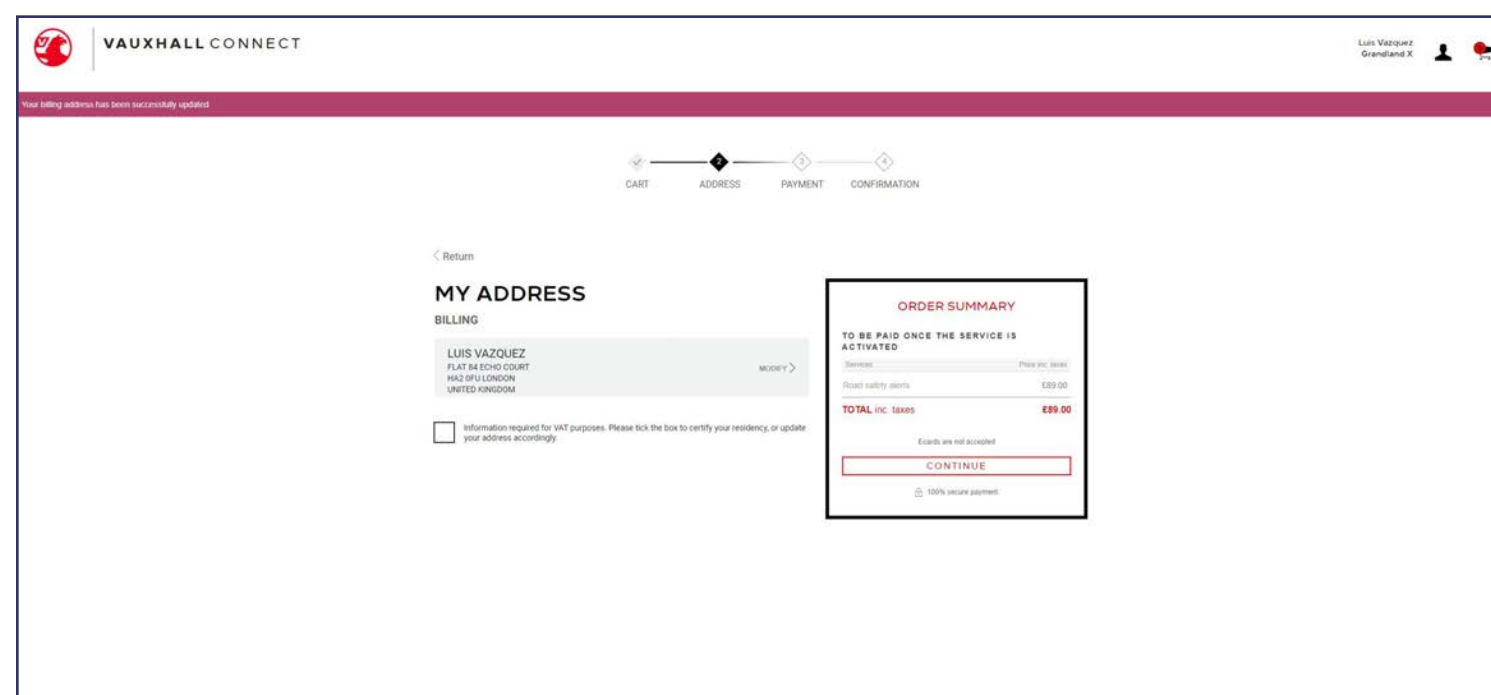
- 1 Vauxhall Connect Store**
- Choose a service on the homepage and click on **Discover** to find out more



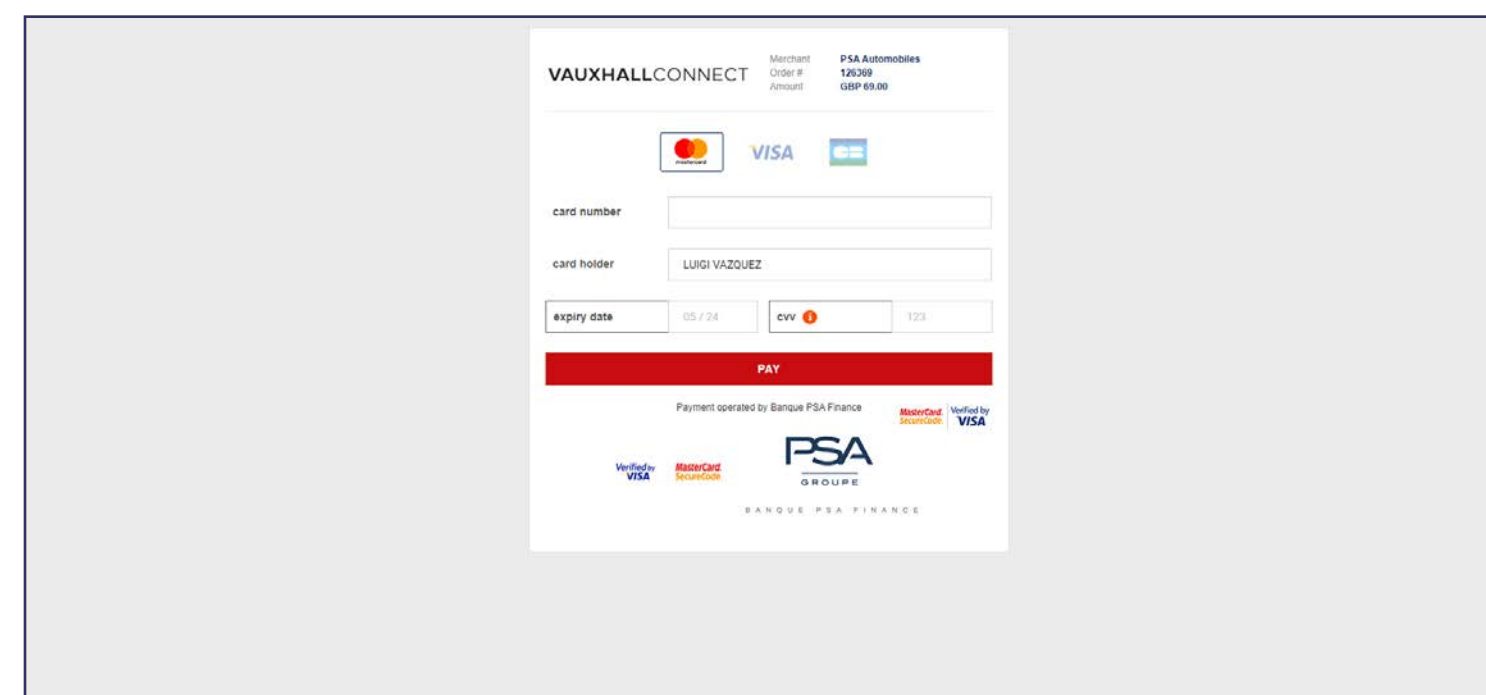
- 2 Add to cart**
- A green message confirms your car's compatibility.
 - Select the desired contract duration
 - Click on **Add to cart**



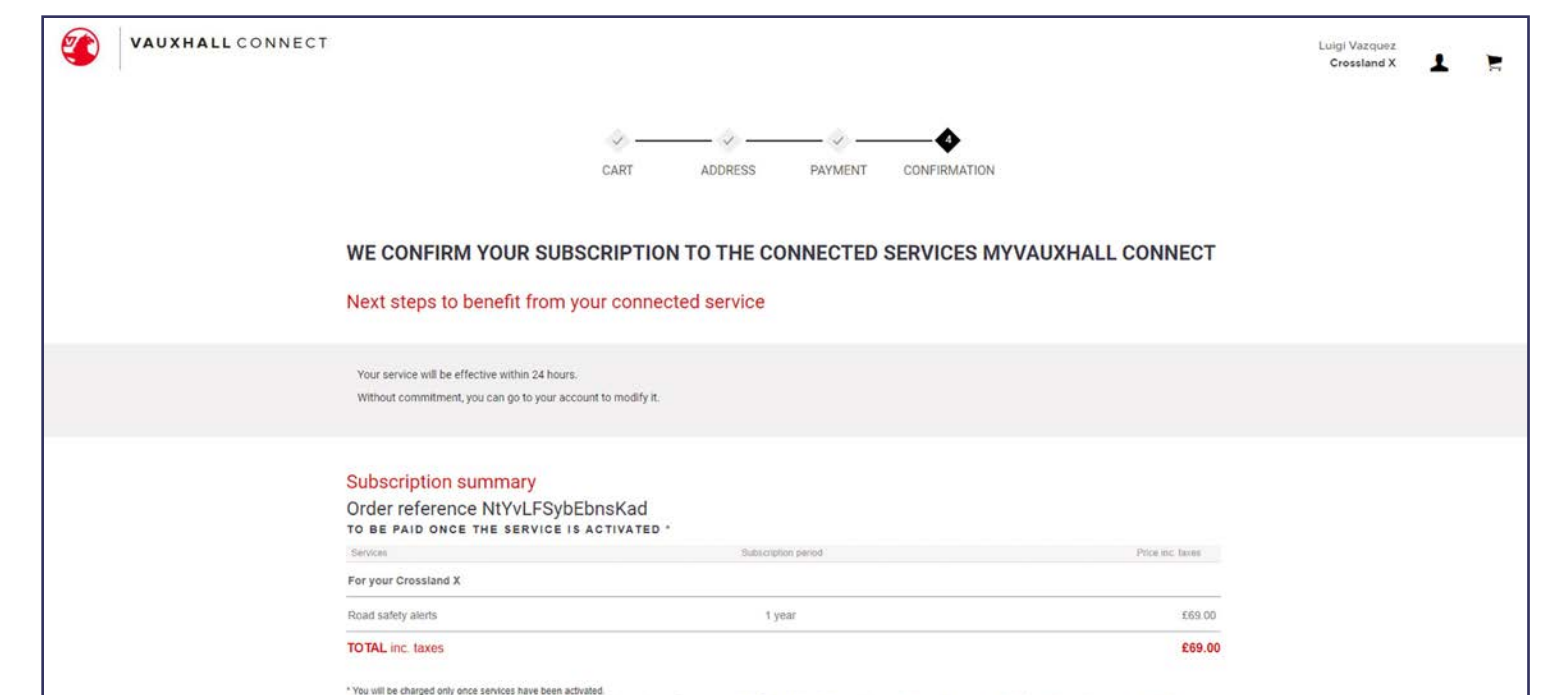
- 3 Check and confirm**
- Check if your cart displays the correct vehicle, service and duration
 - Read and accept the conditions (T&C, geolocation & privacy policy)
 - Click on **Continue**



- 4 Billing address**
- Check and, if necessary, update the billing address
 - Confirm your address by ticking the box
 - Click on **Continue**

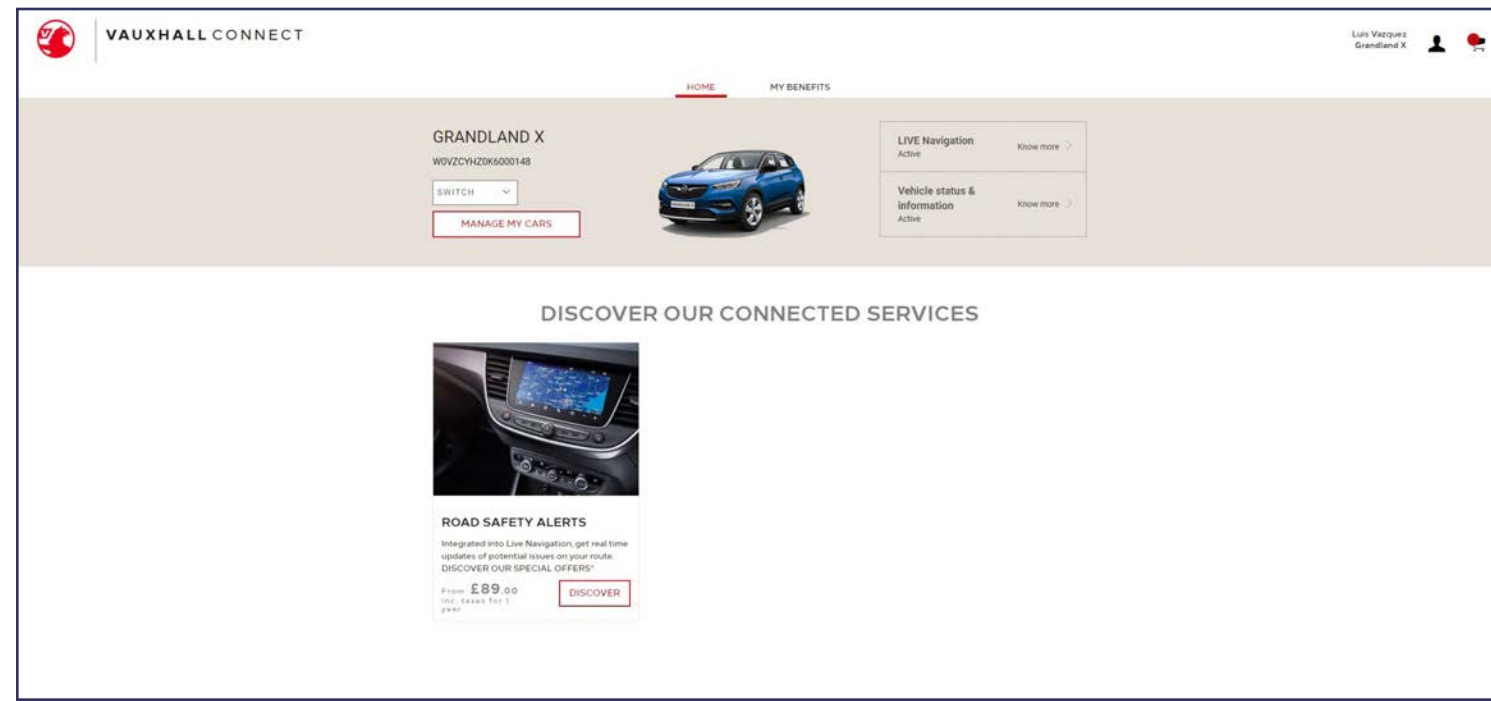


- 5 Payment information**
- Enter payment information
 - Click on **Pay** and then on **Submit**



- 6 Service successfully purchased**
- A confirmation page will show the purchased service(s), price and duration.

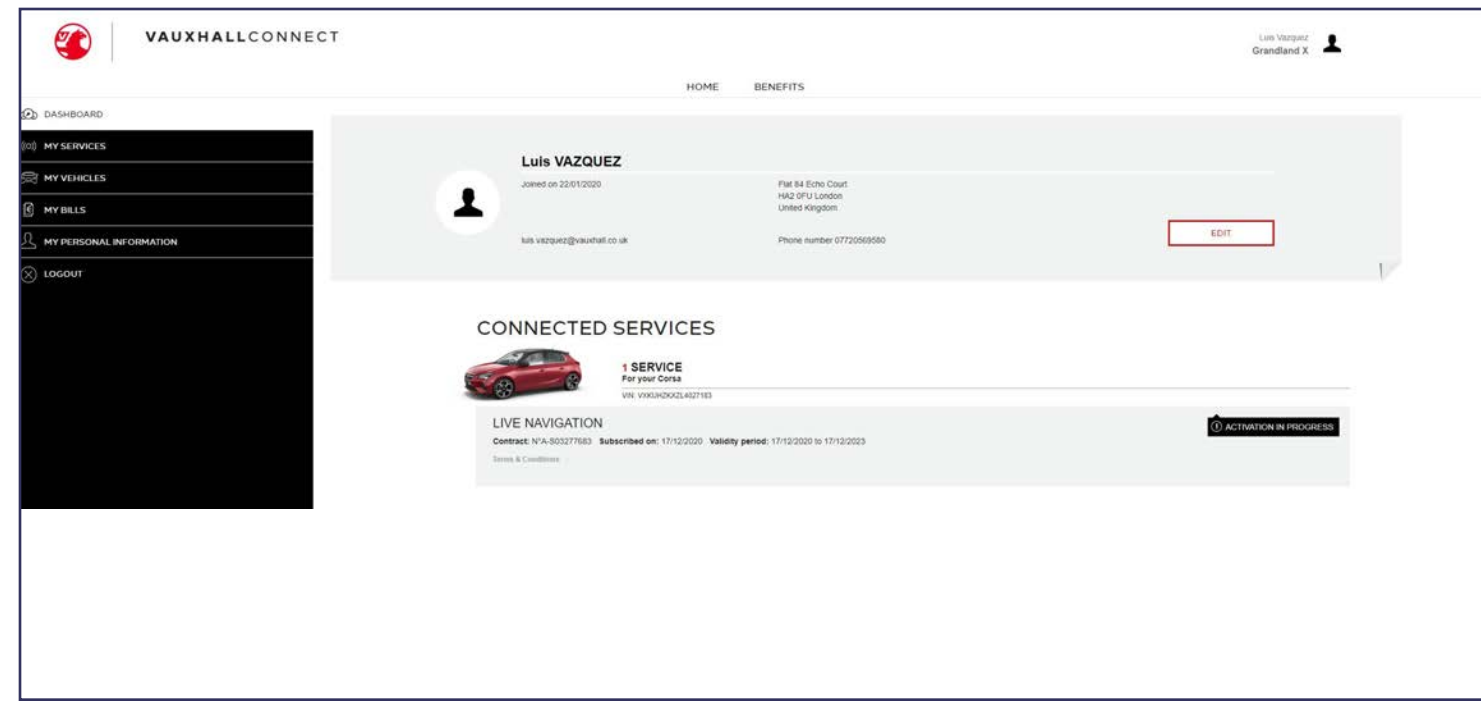
Account page



1 Vauxhall Connect Store

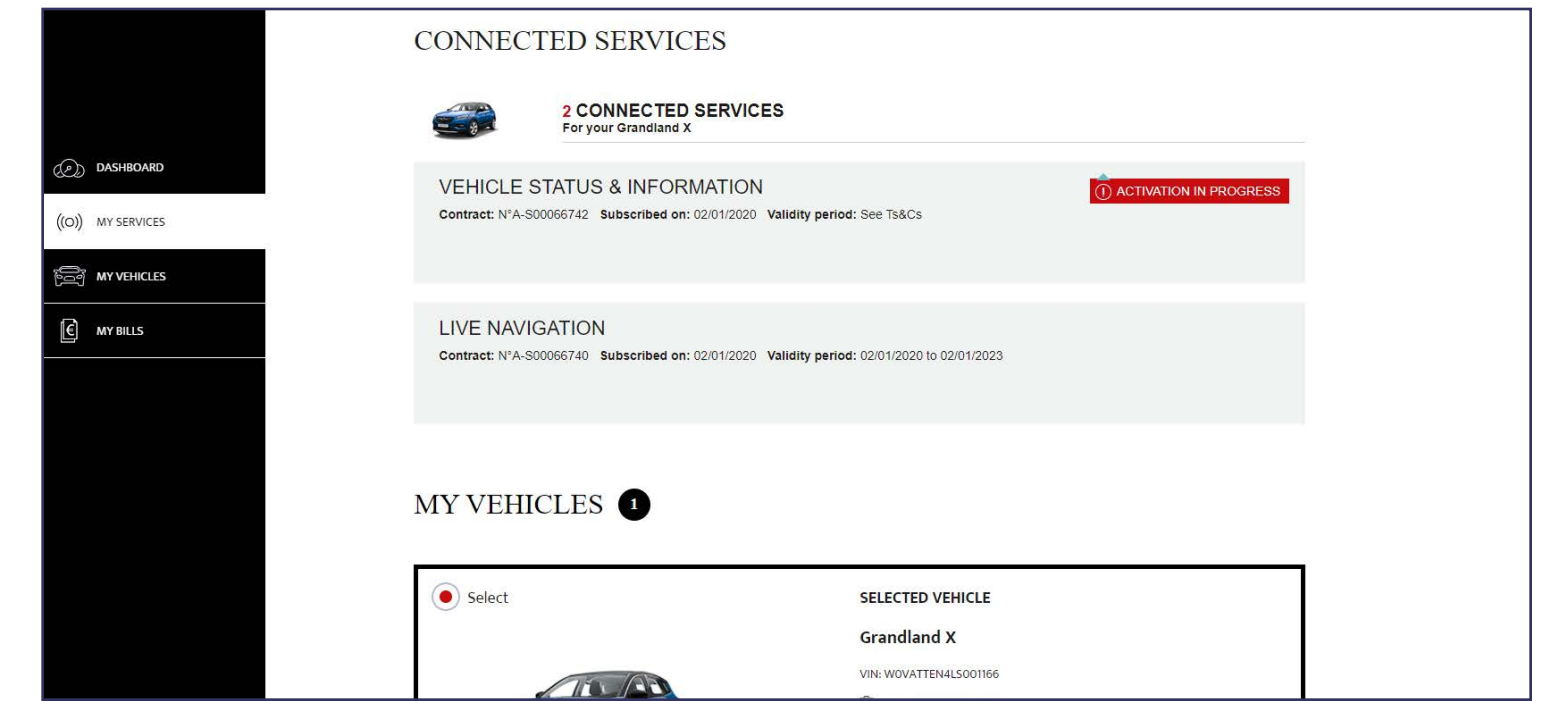
You can see your services directly on the homepage, next to your vehicle.

To access your account information, click on the person icon at the upper right of the homepage.



2 Account page

- Select **My services** from the menu on the left to see all the services linked to your account and to check their status



3 Account page

Via the menu you can also access **My vehicles** or **My personal data** to check and/or update account information.

The information contained in this publication is effective as of the date indicated below. Vauxhall reserves the right to make changes to the technical specifications, features and design of the vehicles relative to the information in this publication as well as changes to the publication itself.

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