Before completing the steps detailed below, you will need to have a MyVauxhall account, with your EV associated to the account. You will then need to activate the e-Remote service in the Vauxhall Connect store, visit <u>connect.vauxhall.co.uk</u> to do this. Once you've done this, you will receive an email confirming you have activated the service. Finally, you will need to download the MyVauxhall App and follow the steps below to ensure the service works correctly with your vehicle.



#### Step one

Firstly you'll need to set up a mobile phone number that will be linked to the e-Remote service and will be used for authentication purposes, when registering a smart device to your service.





### Step two

Now, you'll need to register your smart device to access the remote charging and vehicle pre-conditioning features of the e-Remote service. If you are adding a new smart device, you will need access to the mobile number you used in step one of this guide.



Your smart device is now registered to manage cabin temperature and remote charging, however to ensure your e-Remote is fully functional, proceed to step three.



### Step three

Now you can pair your phone with your vehicle via the MyVauxhall App. You will need to have completed steps one and two of this guide, before starting this step.

You will also need to have 'Sharing data and vehicle position' set in your vehicle's infotainment system. For more information on how to do this, please refer to the Live Navigation quick start guide.

Your Connect Box may need an update software to complete this step. This performed automatically, but you will need to ensure your vehicle is parked in an open area with good GPS & network coverage. Avoid, remote areas, as well as indoor, or underground carparks.



Once you have completed all the activation steps. You'll be able to access the full suite of e-Remote features.

The next pages contain a simple guide for how to make the most out of the key features.



### Using Remote Charging

This feature is found in the home page of your MyVauxhall App for your electric, or hybrid vehicle. Whilst this feature allows you to activate the charging remotely, your vehicle will need to be plugged into a charger in order for the vehicle to charge.





### Using Remote Climate Control

This feature is found in the home page of your MyVauxhall App for your electric, or hybrid vehicle, underneath the Remote Charging feature.

Your vehicle's battery will need to be at least 50% charged and your vehicle will need to be locked in order for the remote climate control feature to function.



To schedule an activation time, tap on Add a schedule. Select a time and date for activation, then scroll down and tap OK. Your scheduled activation will appear in the main climate screen. Tap the toggle switch to blue to ensure the programme will run.

Please note: you will need to perform these steps at least an hour before the scheduled start time.



