# **EXAMPLE VAUX MAIL CONNECT** Activation Guide



### Introducing Vauxhall Connect

Vauxhall Connect is the new way to stay connected whilst on the road. Smart technology systems helping to keep you safe, following the most efficient route and up-to-date with the condition of your Vauxhall.

Read on for an introductory guide to getting started with Vauxhall Connect – including how to:

- Sign in and create a MyVauxhall account
- Add your vehicle to an account
- Activate a free service
- Purchase a service



## Sign in/create account



Vauxhall Connect Store

(1)

- Navigate to <u>connect.vauxhall.co.uk</u>
- If you already have an account for Vauxhall Connect Store or MyVauxhall (Web or App), click on **Sign In** (see 2 a) or
- If you do not have an account yet, click on Create Account (see 2 b)

	CONNECT TO YOUR MY	VAUXHALL ACCOUNT: i
Your email address		Password
Forgotten activation link?		Forgotten password?
	CANCEL	CONFIRM



#### Sign in

- Enter your login information
- You can use the login details for the MyVauxhall App, Website or Vauxhall Connect Store
- Click on Confirm

	CREATE MY ACCOUNT
Your email address *	
Password *	6
Please confirm your password *	
Title *	Miss
Last name *	
First Name *	
Enter the captcha *	uaw72
We will use the information you provide to deliver My check your details and make any changes that are req time.	'Required fi Vauxhall services via our Website and/or App - and where applicable Vauxhall Connected services. Please uired.You can manage your details - including your preferred Retailer - in your MyVauxhall account at any





#### **Create an account**

- Enter the required information and set your password
- If you would like to receive offers by email please tick the email box - and choose any other methods you are happy for us to use
- Click on Activate



#### **Create an account**

A new page will show confirming your account has been created.

- You will shortly receive an email click on the link in the email to activate your account
- Click on Continue

### Add a vehicle



#### Vauxhall Connect Store

• Go to your account page by clicking on the person icon in the upper right corner



• Click on Add a vehicle





#### Where to find the VIN

- Click on Where can I find the VIN? (You may also find the VIN on your registration documents)
- Be sure to enter all 17 digits and be careful not to mix up 0 with o – only zeros are used

**Confirm VIN** 4

Phone number	EDIT	V
You don't have any connected services currently.		
DISCOVER OUR CONNECTED SERVICES		
Please add your vehicle to discover compatible services		

Dashilidard	MY VEHICLES		
	() Select	YOU HAVE NOT ADDED YOUR VEHICLE YET? $\times$	
C MYBILIS			
	MY BILLS	TYPEA VIN Where can I find the VIN number? ADD MY VEHICLE	

### • Select **My vehicles** from the menu on the left

#### **Enter VIN** 3

- Type in your VIN (Vehicle Identification Number)
- Click on Add my vehicle

• Check and confirm that the correct VIN is shown





Vehicle successfully added





### Activate a free service







#### Vauxhall Connect Store

• Choose a service on the homepage and click on **Discover** to find out more



#### Activate

A green message confirms your car's compatibility.

• Click on Add to cart





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#### **Check and confirm**

- Enter your phone number if necessary
- Read and accept the conditions (T&C, geolocation & privacy policy)
- Click on Confirm

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#### Service successfully activated

You'll be notified if additional action is required.

The activated service is now listed under My Services.

• Click on **Continue** or on the Vauxhall logo to get back to the homescreen

### Purchase a service

GRANDLAND X	LIVE Navigation Know more >	VAUXHALL CONNECT	HOME MY BENEFITS	Lois Varguez Grandland X 👤 🏋	VAUXHALL CONNECT		
	Vehicle status & information Know more > Activation in progress		ROAD SAFETY ALERTS Drive Safely Thanks to the Road Safetty Alerts service you get real time information during potential issues on your roads. Community created airts, verified by TomTom to ensure your across a mikelike and accounts service.		< Retur	CART ADDRESS PAYMENT O	
DISCOVER OUR CONNECTED S	SERVICES		r duel and tase; <u>Efficiente</u> <sup>1</sup> - <sup>1</sup> - <sup>2</sup>		MY Control of the second	CART Prove Genetiand X WOOZ CYTRZOKGOODME CODA SERVICE C Road safety alerts [1998] DELETE COLETE (1998) DELETE (1998) DELETE (1998)	TO BE PAID ONCE THE SERVICE IS ACTIVATED Brease Provinci Islam Reast subtly arenta C69 00 TOTAL inc. taxops E89.00 > I HAVE A PROMO CODE W Index madd and accept the Tenne A. Conditions - Privacy Statisticent Beast autor andre
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Integrated into Live Navigation, get real time updates of							

#### Vauxhall Connect Store

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 Choose a service on the homepage and click on Discover to find out more



• Click on **Add to cart** 



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#### **Billing address**

- Check and, if necessary, update the billing address
- Confirm your address by ticking the box
- Click on **Continue**

A green message confirms your car's compatibility. • Select the desired contract duration

#### **Check and confirm**

- Check if your cart displays the correct vehicle, service and duration
- Read and accept the conditions (T&C, geolocation & privacy policy)
- Click on Continue

VAUXHALLCON	INECT				Luigi Vazquez Crossland X
		CART ADDRESS	PAYMENT CONFIRMATION		
	WE CONFIRM YOUR Next steps to benefit f	SUBSCRIPTION TO THE CON	NECTED SERVICES MYVAL	IXHALL CONNECT	
	Your service will be effective within Without commitment, you can go to	4 hours. our account to modify it.			
	Subscription summary Order reference NtYvL TO BE PAID ONCE THE SERV	SybEbnsKad Ice is activated -		Dire we have	
	For your Crossland X	Comparison In	BRAY :	Pipe Mr. MADE	
	Poarl safety alerts	1 year		£69.00	
	a second dependent mental and				

#### Service successfully purchased

A confirmation page will show the purchased service(s), price and duration.

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### Payment information Enter payment information Click on Pay and then on Submit





### Account page





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You can see your services directly on the homepage, next to your vehicle.

To access your account information, click on the person icon at the upper right of the homepage.



			Line Vozyanz Grandland X	
	HOME	BENEFITS		
EZ				
		Flat 84 Echo Court HA2 0FU London United Kingdom		
co.uk		Phone number 07720503580	EDIT	12
SERV	ICES			
1 SERVIC	CE			
VIN VORJHZH	0(21.4027183			
			ACTIVATION IN PROCRESS	
ubscribed on: 17	7/12/2020 Validity	period: 17/12/2020 to 17/12/2023		

	CONNECTED SERVICES	S	
	2 CONNECTED SE For your Grandland X	RVICES	
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اللَّانَ MY VEHICLES	LIVE NAVIGATION Contract: N®A-S00066740 Subscribed on: 02/0	01/2020 Validity period: 02/01/2020 to 02/01/2023	
	MY VEHICLES 1		
	• Select	SELECTED VEHICLE	
		VIN: WOVATTEN4LS001166	

• Select **My services** from the menu on the left to see all the services linked to your account and to check

#### 3 Ac

#### Account page

Via the menu you can also access **My vehicles** or **My personal data** to check and/or update account information.



The information contained in this publication is effective as of the date indicated below. Vauxhall reserves the right to make changes to the technical specifications, features and design of the vehicles relative to the information in this publication as well as changes to the publication itself.

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