

# PREMIER VAN CENTRES



**WE PROVIDE A PREMIER  
SERVICE SO YOU CAN TOO.**

# PREMIER VAN CENTRES

A Premier Service is exactly what you can expect, meaning you and your business are back on the road quick.

When it comes to the servicing and maintenance of your Vauxhall commercial vehicle, our expert approved network provides fast, convenient and great value aftersales care.

Over 100 centres nationwide, all have the specialised equipment, tools and training to support your aftersales needs, using only genuine parts fitted by Vauxhall trained technicians.

Simply put, we're your commercial vehicle 'one-stop shop' with all your sales and aftersales support under one roof.

- Convenient
- Professional
- Transparent
- Added Value

- ✓ Maximise Mobility
- ✓ Minimise Downtime

## OUR PROMISE

### Convenient

**One-Stop Shop.** Our Premier Van Centres cater for all your commercial vehicle needs; with sales, finance and aftersales expertise all under one roof – keeping things simple for you.

**No appointment necessary.** If you have a problem with your commercial vehicle, simply drop in and we'll look to diagnose the issue there and then.

**Fast.** Our Premier Van Centres will respond to all booking requests within 20 minutes, via phone or 1Link. And with service bookings, lead times will never be longer than 3 days.

**Onward Mobility.** We'll support you with onward mobility, including courtesy vehicles where available and drop offs to key transport links.

**While-you-wait.** Our priority is to get you and your vehicles back on the road swiftly to maximise your mobility. That's why we provide a while-you-wait service for all repairs where we have the parts on-site.

**Collection and delivery.** Available by appointment, we'll collect and deliver your vehicle within a 10 mile radius (5 mile within M25) for free.

**Nationwide coverage.** Our 100-strong approved network means that over 90% of UK households are within a 30 minute drive of one of our Premier Van Centres, so wherever you are, support is always near at hand.



# OUR PROMISE

## Professional

**Vauxhall Trained Technicians.** Work is only carried out by expert trained technicians, who know your vehicle better than anyone, with immediate access to online technical information and support.

**Genuine Vauxhall Parts.** We only use genuine Vauxhall parts designed specifically for your commercial vehicle, which come with a minimum 12 month warranty. So you get quality assurance and parts that fit right first time.

**Expertise.** A 25-point vehicle safety check is provided on every workshop visit, including all safety enhancements and software updates.

**MOTs.** All our centres provide a Class 7 MOT facility.

**Equipment.** Our Premier Van Centres are geared up for any Vauxhall van, any size, any job with 5-tonne lift capability.



## Transparent and Added Value

**Pricing.** National fleet pricing delivering consistency, so you know the price you see is the price you pay.

**Vehicle Wash.** Every commercial vehicle will be washed with its annual service, so you get back to work looking spick and span. We'll even fit your wiper blades for free too.

**Premier Van Helpline.** We have a professional team of service experts at the end of the phone to support and advise you with any aftersales queries. Simply call 0800 026 0034.

**Vauxhall Accident Management.** Accidents do happen, so we offer a comprehensive and free 24hr Accident Management Programme. Call 0333 3202 304 and we'll do everything for you – there's no hassle, no claim forms and you're guaranteed the highest quality repair by the experts.



**HELPING TO KEEP YOUR VAN WHERE IT BELONGS...**



**Convenience, value and expertise is at the core of our Premier Van Centre network**

– to find out more or locate a Premier Van Centre near you, visit the Owner Services Area of [vauxhall.co.uk](http://vauxhall.co.uk)

**...ON THE ROAD**

✓ Maximise Mobility ✓ Minimise Downtime