



# Owner's Guide

# Contents

---

HERE FOR YOU

---

Service Plans

---

Online Service Booking

---

Fixed Price Servicing and Repairs

---

MOT

---

All Makes Approved Safety Check

---

---

MyVauxhall

---

Intelligent Telemaintenance

---

Connected Services

---

VX360° workshop video

---

Extended Warranty

---

---

Accessories

---

Spare Wheels

---

Vauxhall Approved Tyres

---

AdBlue®

---

Further Help and Videos

---



## For every journey. For every Vauxhall.

Our commitment to everyone who drives our vehicles.

We want owning and driving a Vauxhall to be easy. And we're committed to making sure that happens, by providing you with the best levels of aftercare there is. So, whether you use your Vauxhall to just pop to the shops or for those longer road trips, we promise to do everything we can to ensure every journey is worry free.



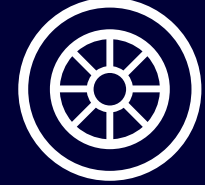
Vauxhall Technicians  
And Parts



Complimentary  
Safety Checks




Roadside  
Assistance




We Keep  
You Mobile



Tailored  
Solutions



Value  
Guaranteed



A Clean Vauxhall  
After Every Visit

There are a number of ways you can contact us:

**Call 0800 026 0034**

or pop into one of our Retailers

**BOOK A SERVICE**

**SEND AN ENQUIRY**

# Service Plans

A Service Plan offers great value as well as great benefits.

- Your Service Plan is contract-free, so you're free to move or change it any time.
- Manufacturer recommended servicing completed by Vauxhall Experts, using Vauxhall Genuine and Approved Parts.

## Build your own Service Plan

Simply complete our short online form and we provide you with a personalised plan that suits you and your Vauxhall.

[BUILD YOUR PLAN](#)



# Convenience with Online Booking

Our Online Booking Tool makes booking your next service or repair quick and easy, even better, it's available to use 24/7. Book servicing, MOTs, maintenance and repairs online when it suits you.

Choose your Vauxhall Retailer and your preferred date and in just 6 easy steps you will be booked in with our Vauxhall Experts.

Choose your preferred alternative transport options for collection and delivery, while you wait or a courtesy vehicle.\*

[BOOK ONLINE](#)



# Fixed Price Servicing and Repairs

Vauxhalls are known for their reliability, but even our vehicles need regular servicing or even the occasional repair.

The advantage with us is you'll know the exact cost. Because the price you see is what you pay – there are no hidden extras.

Fixed price servicing starts from **£205** for a Vauxhall Approved Interim Service, **£235** for a Vauxhall Approved Main Service and **£335** for a Vauxhall Approved Major Service.

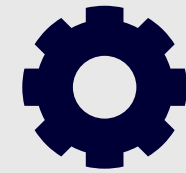
Whilst our Electric Vehicles Service starts at just **£90** for the first year, **£239** for the second, and **£265** for your bi-annual service from year 4 onwards.



Fixed price servicing starts from **£205** for a Vauxhall Approved Interim Service.



Our Electric Vehicles service starts at just **£90** for the first year.



All our Fixed Price Servicing or Repairs include parts, fitting and VAT – there are no hidden costs.



Choose from Genuine Vauxhall Parts or Vauxhall Approved Parts which both come with a 24 month warranty.



All servicing and repairs are carried out by Highly Trained Technicians.



0% Flexible Finance options available.<sup>^</sup>

[BOOK ONLINE](#)

[VIEW FULL PRICING](#)



## MOT

Having your MOT completed at the right time is a legal requirement and is really important to ensure your Vauxhall's road safety.

**Our Retailers offer the best service for you and your Vauxhall.**

- We pride ourselves on meeting the Motor Industry Code of Practice standards for service, transparency and integrity.
- Our Highly Trained Technicians are accredited as MOT testers by the Driver and Vehicle Standards Agency (DVSA).
- Any outstanding technical upgrades we notice will be completed without charge.
- We promise never to complete any work without your approval.
- Have a look at our helpful [Pre-MOT Checklist](#) for tips to help your vehicle pass first time.

**BOOK ONLINE**

# The right parts for the right job

From brake discs and pads to oil filters, your Vauxhall Retailer can supply you with a choice of fully approved parts that perfectly suit both your vehicle and needs.

And, no matter which parts range you opt for, all work will be carried out by the same Highly Trained Technicians.

## Genuine Parts

- Manufactured using the latest materials and technological advances.
- Designed and built to fit your Vauxhall.
- Original equipment-specification parts, as fitted in the factory.
- Delivered with a 24-month warranty.

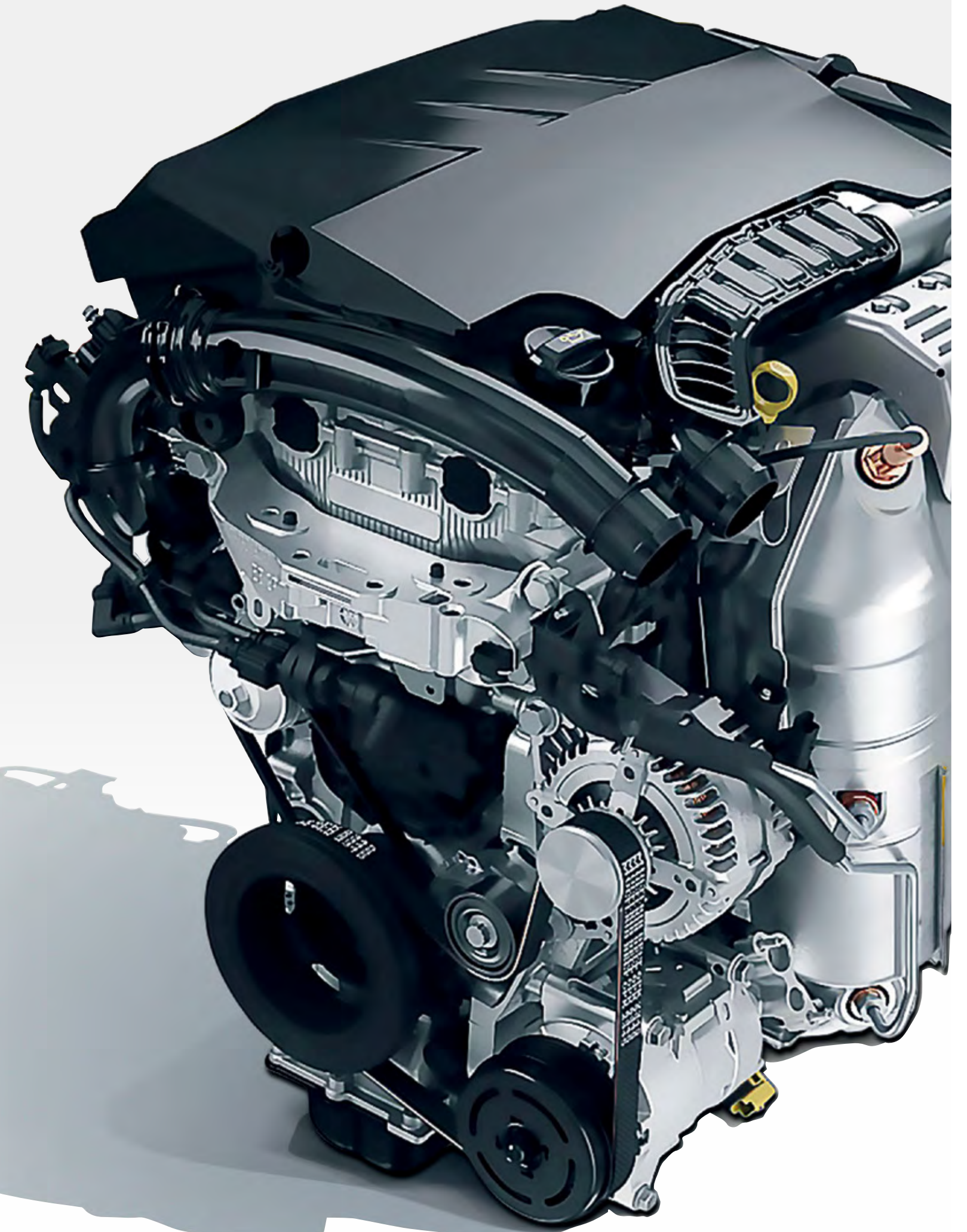
## Vauxhall Approved Parts

- Designed to fit any make or model of car.\*
- Parts meet the same high standards of Genuine Parts.
- All Vauxhall Approved parts are covered by a 2-year warranty.

## SUSTAINera Parts

- A cost-effective option for maintaining your Vauxhall.
- Made from existing Genuine Vauxhall Parts, which have been disassembled, rebuilt and rigorously tested.
- They are just as good as new parts, but priced up to 40% less and with a 12-month warranty.

[FIND OUT MORE](#)





## Free Essential Safety Check

No matter what the season, a comprehensive **All Makes Approved Safety Check** ensures your car is ready for the road ahead.

We will check your essentials, and depending on the level selected, top-up your essential fluids.

- Free 15-point Essential Safety Check. Or, upgrade to one of our more comprehensive safety checks.
- All work carried out by our highly trained technicians, no matter what you drive.

You can also choose to upgrade your Safety Check and benefit from even more. Visit our offers page to discover more about our range of All Makes Approved Safety Checks.

[FIND OUT MORE](#)





## MyVauxhall

Exclusively for Vauxhall drivers, MyVauxhall is your one-stop-shop for everything Vauxhall.

From owner's manuals and online service booking, to product updates and connected services activation – you can access all through the MyVauxhall app or online.

**Other features include:**

- Booking your service and seeing service events.
- Access to your owner's manual.
- Updating your map software.
- Adding your favourite Retailers' location.
- Latest offers and promotions.

[FIND OUT MORE](#)



# Intelligent Telemaintenance

24/7 care and attention at your fingertips, that's telemaintenance. We continuously monitor key functions of your Vauxhall and connect you to our dedicated team if ever there is a problem.

Alerts include:

- Service due
- Fluid levels
- Powertrain
- Safety system
- Electrical system
- Braking system
- Driving assistance system
- Tyres



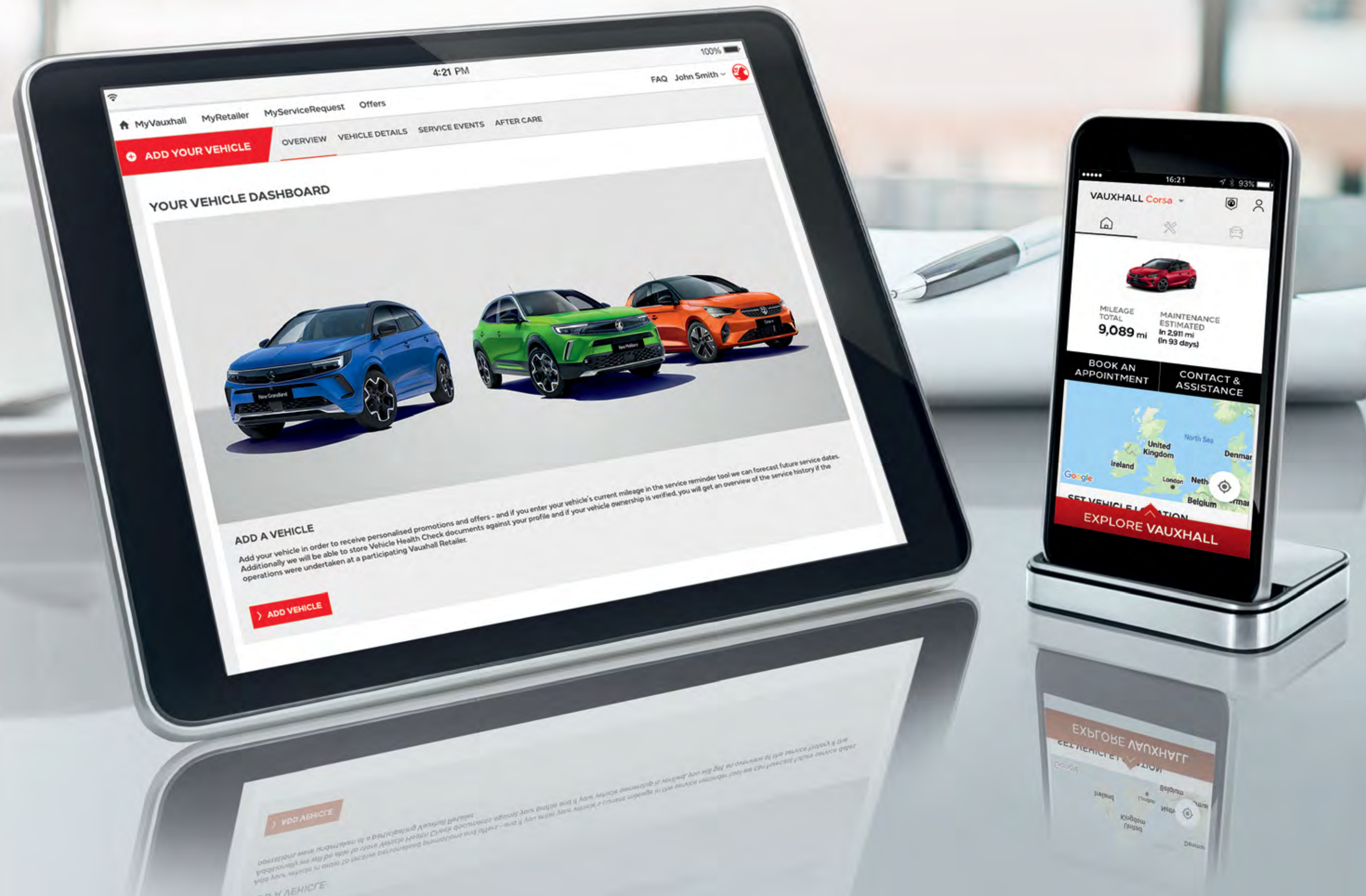
# Connected Services

If your vehicle comes with Vauxhall Connect, you now have access to a range of services like real-time traffic updates and send-to-phone trip planning. And, for Electric Vehicles, cabin preconditioning and scheduled charging – so your Vauxhall is ready to go when you are.

If you drive an Electric or Hybrid Vauxhall [download](#) the Electric Vehicles Connected Services Guide

If you drive a Petrol or Diesel Vauxhall [download](#) the Connected Services Guide

**FIND OUT MORE**





## VX360° workshop video

See exactly what our Vauxhall Trained Technicians see with complimentary VX360°.

Our highly trained technicians will carry out a 25-point visual check of your Vauxhall when we have your vehicle with us.

They will capture this on video which we will share with you via email or SMS.\*

You can be confident that your Vauxhall is in good hands and should our experts see any items that need attention, we will contact you for approval prior to any work being completed.

\*Available at participating Retailers.



## Extended Warranty

By taking out a Vauxhall Extended Warranty, you can ensure your Vauxhall is covered beyond the original 3-years manufacturer's warranty period.

Peace of mind that the cost and repair will be covered if any items covered by the warranty happen to fail. Not to mention the confidence that all repairs will be carried out by our Vauxhall Trained Technicians to Vauxhall's high standards.

### 3 levels of cover to choose from

#### Complete

This is the highest level of cover which provides protection against sudden mechanical or electrical failure of the majority of factory fitted components.

#### Standard

Offers protection against mechanical and electrical failure for a wide range of specified components.

#### Essential

Provides protection for the main components of your engine, transmission and drive-train of your Vauxhall.

[FIND OUT MORE](#)

# Your Vauxhall

Make your vehicle your own with Vauxhall Accessories.

Personalise, protect and care for your Vauxhall with our great range of Genuine and Approved Vauxhall Accessories. You can even spread the cost between 3 and 12 months with Flexible Finance offers.<sup>^</sup>

[VIEW ACCESSORIES](#)

From Floor Mats to Roof Base Carriers and Dog Guards to iPad Holders, we have a wide range of Genuine and Approved Vauxhall Accessories for your vehicle. All our accessories come with a worry-free Vauxhall Warranty.

[ORDER ONLINE](#)

[FIND A RETAILER](#)

<sup>^</sup>0% Finance Terms and Conditions. We are a credit broker and not a lender. We introduce you to businesses who also act as credit brokers and may introduce you to a limited number of lenders. <sup>^</sup>Offer subject to availability, at participating Retailers only. Finance subject to status. Please refer to your chosen Vauxhall Retailer for full finance Terms and Conditions. Applicants must be 18+. Offer applies to retail customers only. Vauxhall Motors Limited reserves the right to change, amend or withdraw this offer at any point in time. We are committed to your privacy. For more information about how we handle your personal data please see our privacy policy.





# Spare Wheels Upgraded

**Upgrade your tyre inflation kit  
to a spare wheel kit**

- Added peace of mind.
- Tailored to your Vauxhall.
- Conveniently fitted before collection.
- 1-year warranty.

## **Kit includes**

- Space saver spare wheel.
- Tool kit with vehicle lifting jack.

**FIND A RETAILER**



# Vauxhall Approved Tyres

Keeping your tyres in good condition keeps you safe on the road and can help boost fuel efficiency and performance.

Our range of Vauxhall Approved Tyres deliver excellent grip levels and durability at highly competitive prices. As you would expect from Vauxhall.

We have an extensive range of tyres which cover general use, performance cars and light commercial vehicles available to buy online.

[FIND YOUR TYRES](#)



A quick and easy way to see if your tyres need replacing is to take the 20p test. Simply place a 20p coin into the main tread grooves of your tyre. If the outer band of the 20p coin can be seen when inserted, then your tyres need replacing.



## AdBlue® top-up

Vauxhalls fitted with the BlueInjection system need AdBlue®.

BlueInjection is a cutting-edge technology, requiring AdBlue®, which is fitted to Vauxhall diesel engines and reduces harmful NOx emissions, and in turn reduces your environmental footprint.

A light on your dashboard will inform you when levels are running low. At which point, head to your local participating Vauxhall Retailer where we will top-up the AdBlue® for you.

[FIND A RETAILER](#)

[BOOK ONLINE](#)

# We're here for you

Feel free to contact us for more information, or help, ensuring your Vauxhall ownership experience is the best it can be.

[CONTACT US](#)

Alternatively, check out our handy range of 'How to...' videos designed to help you get the best from your Vauxhall.

[WATCH VIDEOS](#)

If you would like to ask us about a specific service or product, contact us using our simple enquiry form.

[SEND AN ENQUIRY](#)



For more information call **0345 600 1500**

For Fleet enquiries call **0330 587 8222**

Join us online [vauxhall.co.uk/owners](https://vauxhall.co.uk/owners)

## Vauxhall for you

The invoice price, including delivery to Retailer, factory-fitted options, accessories fitted by the Retailer and number plates, is subject to VAT. Some feature descriptions in this guide may refer to, and some illustrations may show, optional equipment not included in the standard delivery. The information contained in this guide was accurate at the time of publication. We reserve the right to make changes in design and equipment. Please note that Vauxhall Retailers are not the agents of Vauxhall Motors Limited and are not authorised to bind Vauxhall Motors Limited by any specific or implied undertaking or representation. It is advisable to ensure that your motor insurance policy provides adequate cover for additional fitted options and accessories. The colours in this guide are only approximate actual colours.

Illustrated optional equipment is available at extra charge. Availability, technical features and equipment provided on our vehicles can vary by model. For precise information on the equipment provided on our vehicles, please contact your local Vauxhall Retailer.

**VAUXHALL**